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# THIRD SEMESTER (CBCSS—UG) DEGREE EXAMINATION NOVEMBER 2023

B.Com.

## BCM 3C 03—HUMAN RESOURCE MANAGEMENT

(2019—2022 Admissions)

Time: Two Hours and a Half

Maximum: 80 Marks

Answers should be written in English only.

#### Part A

Answer all the questions.

2 marks each.

Maximum 25 Marks.

- 1. What is Human resource planning?
- 2. What is Job design?
- 3. Define Recruitment.
- 4. What is Induction?
- 5. What is Training?
- 6. What is compensation management?
- 7. What is Grievance?
- 8. What is Labour participation in Management?
- 9. What do you mean by Gate recruitment?
- 10. What is Assessment centre?
- 11. What is sensitivity training?
- 12. What is position rotation?
- 13. What is job enrichment?

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- 14. What is Application blank?
- 15. What is compensation management?

 $(15 \times 2 = 30 \text{ Maximum ceiling } 25 \text{ Marks})$ 

### Part B

Answer all the questions.

5 marks each.

Maximum 35 Marks.

- 16. Discuss the role of Human resource manager.
- 17. Briefly discuss the methods of collecting Job analysis data.
- 18. What are the contents of job description?
- 19. Discuss the various sources of recruitment.
- 20. Discuss the importance of training.
- 21. Write down the characteristics of performance appraisal.
- 22. Explain the process of career planning.
- 23. What are the activities involved in career development?

 $(8 \times 5 = 40 \text{ Maximum ceiling } 35 \text{ Marks})$ 

## Part C

Answer any **two** of the following. 10 marks each.

- 24. What is Training? What are the different methods of training employees?
- 25. Define Human Resource Management. What are its characteristics? Also discuss the objectives of HRM.
- 26. What do you mean by performance appraisal? Discuss the process of performance appraisal.
- 27. What are the objectives of Labour participation in Management? Also discuss the various forms of labour participation in Management.

 $(2 \times 10 = 20 \text{ marks})$